

Let me encourage you to think about this and which ones may apply to you as an individual or to our church as a whole.

1. **The stand and greet time was awkward and unfriendly**, because guests felt they were not greeted at all or just given a superficial acknowledgement while the church members greeted each other. **REP**
2. **Unfriendly church members**, how often do we gravitate towards being sure to introduce ourselves to people we do not know or recognize as opposed to greeting people with whom we already have relationships? **REP**
3. **Unsafe and unclean children's areas**. **LOP**
4. **No place to get information about the church/ no welcome center**. **LOP**
5. **Bad church website**. **LOP**
6. **Poor signage**, from guest parking, where worship service and adult classes are located, location and age breakdown of children's classes, and so forth. **LOP**
7. **Insider church language**. For our church, what if we say things like Palm Springers or ask the question about what is our Jerusalem (which is Palm Springs Elementary)? If we provide no explanation of those statements how do they know what those things are? **REP**
8. **Boring or bad church services**. **LOP/REP**
9. **Members telling guests they were in the wrong pew or chair**. **REP**
10. **Dirty facilities**. **LOP**

The interesting and convicting thing for me is that I see at least some of these present in our church. My hope is that by our September 15<sup>th</sup> relaunch, our guests will come away from a visit to our church, thinking much like a Chick-fil-A worker that was "my pleasure."

## SCHOOL SUPPLY DRIVE

We are in the final days of our school supply drive for the teachers at Palm Springs Elementary School.

Please bring donations to the  
Worship Center or Church Office.

Deadline to bring school supplies is **August 14**.



4949 South Congress Ave  
Palm Springs, FL 33461  
561.460.3555

Open: August 10 & 24 \* 9:00am-3:00pm  
Now Open Every Thursday \* 9:00am-noon

## Ways you can give to the ministries at Palm Springs Baptist

- **Church Website** [www.palmspringsbaptist.com](http://www.palmspringsbaptist.com)
- **Use your card at the kiosk** in the church foyer
- **Cash or Check**

*Thank you for your loving and faithful support of the ministries here at Palm Springs Baptist Church.*

## Palm Springs Baptist Church

3300 Tenth Avenue North \* Palm Springs, FL 33461

Our Mission: *To love God and worship Him as He empowers us to reach, care for and disciple people for Jesus Christ*

**Phone:** 561.965.8970  
**E-Mail:** [pbaptis@bellsouth.net](mailto:pbaptis@bellsouth.net)  
**Website:** [www.palmspringsbaptist.com](http://www.palmspringsbaptist.com)

### Church Staff

Jerel Olson.....Lead Pastor  
Eric Rios.....Associate Pastor, Music & Youth  
Linda Spotts.....Secretary/Pianist  
Jena Jones.....Custodian

AUGUST 2019

# The ECHO

## YOU'RE WELCOME???

"You're welcome," is virtually a universally recognized response to the expression of gratitude given when someone says, "Thank-you." Unless of course you are at Chick-fil-A, in which case the response of the worker to a "Thank-you" that is proffered is always "My pleasure," but then I am not really talking about chicken biscuits right now. In fact, perhaps you picked up on the fact by the way I titled this article that I am not talking about a response to gratitude at all.

We are just a little more than a month out from our relaunch on September 15<sup>th</sup> and I want us to consider do and will guests feel welcome at our church. Most of the time when church members (from any church) are asked this question the answering is a resounding yes. Ironically when most guests are polled about why they do not return to a church they visited, the number one reason given is almost always how unwelcoming or unfriendly the church felt. How do we explain this?

For the most part an unwelcoming experience can be reduced to two foundational elements; a lack of preparation (referred to as **LOP**) and something I will call ritualistic exclusionary practices (referred to as **REP**) that unintentionally exclude guests. Thom Rainer who is an expert in the church growth field has provided some great insights and even a Top 10 list (based on research statistics) of why guests do not return to a given church.

*continued...*

## SUNDAY MORNING BIBLE STUDY

9:30am \* A class for everyone  
Infants through Adults

Invite your friends to our new **Portuguese Bible Study**  
2<sup>nd</sup> Floor of the Education Building

## CHILDREN'S MINISTRY

9:30am Bible Study for All Children of all ages  
11:00am Children's Church  
an exciting worship experience for children  
ages K through 4<sup>th</sup> Grade

## SPECIAL CHURCH CONFERENCE

Wednesday \* August 7 \* 6:15pm

## FINISHING TOUCHES WORK DAY

Saturday \* August 24  
7:30am Fuel up and Fellowship  
8:00am The Fun begins

## DISCIPLESHIP CLASSES



6 Week Study  
Sundays \* August 18 - September 22  
4:30-6:00pm

"The Meaning of Marriage" by Tim Keller  
"Senior Saints: Growing Older in God's Family"

Sign up in the foyer or call the church office

## LADIES BREAKFAST

Tuesday \* August 27 \* 8:00am  
Tom Sawyer Restaurant \* Forest Hill Blvd.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<h1>August</h1>				1	2	3
				9:00am-12:00pm Mission Clinic		
4	5	6	7	8	9	10
9:30am Bible Study Portuguese Bible Study 11:00am Morning Worship Children's Church			6:15pm Special Called Church Conference <i>childcare available</i> 7:00pm Young Adults 7:30pm Choir Rehearsal	9:00am-12:00pm Mission Clinic		9:00am-3:00pm Mission Clinic
11	12	13	14	15	16	17
9:30am Bible Study Portuguese Bible Study 11:00am Morning Worship Children's Church			6:15pm Prayer & Praise <i>childcare available</i> Youth 7:00pm Young Adults 7:30pm Choir Rehearsal <b>LAST DAY FOR SCHOOL SUPPLIES</b> 	9:00am-12:00pm Mission Clinic		
18	19	20	21	22	23	24
9:30am Bible Study Portuguese Bible Study 11:00am Morning Worship Children's Church 4:30pm Discipleship Classes			6:15pm Prayer & Praise <i>childcare available</i> Youth 7:00pm Young Adults 7:30pm Choir Rehearsal	9:00am-12:00pm Mission Clinic		8:00am-noon Finishing Touches Work Day 9:00am-3:00pm Mission Clinic
25	26	27	28	29	30	31
9:30am Bible Study Portuguese Bible Study 11:00am Morning Worship Communion Children's Church 4:30pm Discipleship Classes	8:00am Ladies Breakfast		6:15pm Prayer & Praise <i>childcare available</i> Youth 7:00pm Young Adults 7:30pm Choir Rehearsal	9:00am-12:00pm Mission Clinic		